



College of Nursing, Hong Kong

Room A&C, 13/F, Hyde Centre, 223 Gloucester Road, Wanchai, Hong Kong

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College of Nursing, Hong Kong is accredited as a provider of Continuing Nursing Education by the Nursing Council of Hong Kong since 2005.

Leadership and Management in Health Services Module 2: Managing work in health services

Code No.	TC-WMC1-2025-12	
Duration	8 July – 26 Aug 2025 (7 Tuesday evenings)	
Time	6:30 pm – 9:30 pm	
Learning Mode	Zoom (Online) ZOOM ID and Password will be sent to the successful applicant through email or WhatsApp two days before the lesson.	
Teaching Team	Alice TSANG BAppS(N), MHA, PhD, FHSM (HKCHSE, ACHSM), RN (Hong Kong, Australia, United Kingdom), RM (Hong Kong, Australia, United Kingdom), Cardio-thoracic Intensive Care Nurse (United Kingdom), Coronary Care Nurse (United Kingdom) Ellen KU MPh, RN Jessica CHAN RN, RMN, Master of Health Administration, Certificate in Medical and Health Sciences Education	
Language	Cantonese with English lecture notes	
Course Description	To facilitate participants with management competencies in facing complex and challenging healthcare environment.	
CNE Points	20 CNE points (TBC)	
Entry Requirement	Registered Nurse, Enrolled Nurse and Student Nurse	
Tuition Fee	Member: (Graduates of 1 July 2024 – 30 June 2025 will be granted 1 year membership with HK\$0)	HK\$ 2,100 per course
	Non-member:	HK\$2,600 per course
	Each Session:	HK\$500
Application	Completed enrollment form: ➤ Course information and enrolment form can be downloaded at www.cnhk.org.hk or Complete the online enrolment via following QR code or link, Link of online enrollment: Please click here / QR code: and the duly completed enrollment form and a cross cheque payable to “College of Nursing, Hong Kong” in person or by post to College. Address : Room A&C, 13/F, Hyde Centre, 223 Gloucester Road, Wanchai, Hong Kong	



	<ul style="list-style-type: none"> ➤ Or settle payment by Cash or credit card in college Applications will only be considered after the completed form and payment are duly received.
Payment	<ul style="list-style-type: none"> ➤ Fees are not refundable, except in the event of course/activity being oversubscribed or cancelled by the College of Nursing, Hong Kong / organizers.
Remarks	<ul style="list-style-type: none"> ➤ The College of Nursing Hong Kong reserves the right to cancel or reschedule a course/training activity. ➤ No classes will be held when typhoon signal No. 8 or above or black rainstorm warning

AWARD

Award	<ul style="list-style-type: none"> ➤ FULL Course Enrollment: <ul style="list-style-type: none"> ✚ Certificate of Completion will be issued to participants who have attended at least 80% (6/7) of the lectures and passed the assessment. ✚ Certificate of Attendance will be issued to participants whose attendance less than 80% (5/7) of the lectures, and / or failed the assessments, or have not attended the assessment.
	<ul style="list-style-type: none"> ➤ Individual Session Enrollment: <ul style="list-style-type: none"> ✚ Certificate of Attendance will be issued to participants. ➤ Notification for collection of Certificate will be made within 2 months from the last lecture. CNE points will be awarded according the sessions attended.

PROGRAM

Session	Date	Time	Topic
1	8 July 25	6:00 – 9:30	<ul style="list-style-type: none"> ● Understand the health care services in Japan ● Management theory and Management process
2	15 July 25	6:00 – 9:30	● Strategies in service quality enhancement 1: Supervising and coaching
3	22 July 25	6:00 – 9:30	● Strategies in services quality enhancement 2: Effective delegation
4	29 July 25	6:00 – 9:30	● Strategies in services quality enhancements 3: Problem solving and decision making
5	5 Aug 25	6:00 – 9:30	● Strategies in services quality enhancements 4: Managing changes
6	12 Aug 25	6:00 – 9:30	● Strategies in services quality enhancements 5: Team building
7	26 Aug 25	6:00 – 8:30	● Assessment

Enquiry Telephone: 2572 9255
WhatsApp: 5532 1225
Deadline of Application: 26 June 2025